

EXECUTIVE SUMMARY

FireOwls is an All-CCIE Certified team and an **AWS, Palo Alto Networks, and VMware Partner**.

FireOwls will provide AWS and Palo Alto consulting services in support of the Client's ongoing deployment of VMware Workspaces One

STATEMENT OF WORK

- Discovery with One-page Discovery Brief
- Deploy AMI in Client's AWS instance
- Attach ENI with IP addressing
- Update route tables
- Within Client's Palo Alto Networks firewalls:
 - Create new interfaces for new devices
 - Requires reboot
 - Configure:
 - Routing
 - Interfaces
 - IP addressing
 - NAT/Security rules
 - Troubleshooting and testing as needed
- Update existing Client diagram and documentation

Responsibilities and Assumptions:

- Client will be responsible for procurement of hardware and software licensing for this project.
- Client will be responsible for all cabling and physical installation
- Client will be responsible for any necessary base IP addressing needed for remote connectivity to equipment.
- Client will provide with direct VPN access (non-Webex or screen-sharing) for remote access to equipment.
- FireOwls must review all BOMs prior to contract acceptance.
- Out of Scope: Any work not explicitly detailed in this SOW is out of scope unless there is an appropriate Change Order.
- Client will provide a project contact with decision-making authority to support the scope of services described in this SOW and ensure the proper personnel are scheduled to review each completed Service or Deliverable upon notification of completion by Client.
- Client will provide the necessary hardware, software, and tools required for the successful completion of the project.
- All work will be performed during normal business hours, Monday through Friday, 8am to 5pm, except holidays unless otherwise agreed upon.
- Provider is not liable for any data loss.
- Work to be completed within 120 days from when the Provider receives Customer PO.