

Fortinet Accelerated Fortigate Deployment



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Executive Summary

Synnex FireOwls is an Fortinet NSE Certified engineering team specializing in technology deployment and integration. Synnex FireOwls' will work with Client to remotely deploy a single perimeter (non-datacenter) firewall instance including but not limited to the following series:

- Fortinet
 - 30E, 40F, 50E, 60E, 60F, 80E, 100E, 100F, 200E, 300E
 - VM00, VM01, VM02
 - Fortigate, Fortimanager, FortiAnalyzer, Fortisiem, Fortitoken and Fortinac

1. Scope of Services

- Project Coordination
 - FireOwls will send Client Configuration Development Questionnaire for Client response
 - FireOwls will attend a single 1 hour engagement kickoff call
 - Introductions
 - Discuss project scheduling
 - Discuss Questionnaire responses if required
 - Review BOM
 - Discuss any technical requirements
- Firewall Configuration
 - After firewall is racked, stacked, and cabled according to Client requirements, FireOwls will:
 - Set device name
 - Perform initial configuration (Management, DNS, NTP)
 - Upgrade firmware/software version as required
 - Configure up to five local user accounts
 - Integrate with TACACS, RADIUS, for Firewall AAA Authentication
 - Configure VLAN IP address and default gateways
 - Configure up to two LAN/WAN interfaces
 - Configure loopback interface
 - Configure up to two NAT entries
 - Configure up to two basic DHCP pools
 - Configure and assign up to five static routes
 - Configure up to FIVE access control lists.
 - Configure basic BGP, OSPF and EIGRP (if applicable)
 - Additional customization will require new SOW
 - Configure up to two trunk ports, as required
 - Configure Syslog
 - Active-standby standard setup (for HA, if applicable)
 - Priority/preemption with recommended timers/settings (for HA, if applicable)



- Enable additional security features (subscriptions) as required
 - Additional customization will require new SOW
- Disable unused ports, as required
- Test and Validate functionality
- Obtain Client sign off
- Closing
 - FireOwls will provide deployment summary document to Client
 - FireOwls will conduct post deployment meeting up to 30 minutes for project close discussions, questions, and comments

2. Responsibilities and Assumptions:

- Client will be responsible for procurement of hardware and software licensing for this project.
- Client will be responsible for all cabling and physical installation
- Client will be responsible for any necessary base IP addressing needed for remote connectivity to equipment.
- Client will provide with direct VPN access (non-Webex or screen-sharing) for remote access to equipment.
- FireOwls must review all BOMs prior to contract acceptance.
- HA is for Active-Standby; Active-Active HA will require new SoW

- HA is for perimeter firewall and not datacenter
- Out of Scope: Any work not explicitly detailed in this SOW is out of scope unless there is an appropriate Change Order.
- Client will provide a project contact with decision-making authority to support the scope of services described in this SOW and ensure the proper personnel are scheduled to review each completed Service or Deliverable upon notification of completion by Client.
- Client will provide the necessary hardware, software, and tools required for the successful completion of the project.
- All work will be performed during normal business hours, Monday through Friday, 8am to 5pm, except holidays unless otherwise agreed upon.
- FireOwls is not liable for any data loss.
- Work to be completed within 120 days from when the Provider receives Customer PO.

Warranty: NO WARRANTIES, EXPRESS OR IMPLIED, ARE MADE WITH RESPECT TO THE PRODUCTS OR SERVICES SUPPLIED BY FIREOWLS CORPORATION, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Payment:

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- Engagement will be billed on a prepaid fixed price basis
- FireOwls will invoice upon contract acceptance